

Warranty conditions for LED components

A. Warranty period

For LED products of the AlphaLUX, BetaLUX, DeltaLUX (excl. HT), StreetLED SMART and StreetLED CUBE series, GIFAS ELECTRIC GmbH¹, Borsigstraße 9, 41469 Neuss, Germany, grants a guarantee for a period of 5 years in accordance with the following guarantee conditions. This applies to all LED control gear, LED boards and other LED components for which the warranty period corresponding to the product is noted in the respective current technical documentation.

The warranty period begins at the time of delivery by GIFAS.

B. Warranty conditions

The warranty services to be provided by GIFAS are subject to the following conditions:

- The product is used in accordance with the operating instructions or product and application instructions
- The product is not subjected to unreasonably high mechanical loads
- Temperature and voltage limits according to the technical product documentation are observed
- The warranty only covers product failures and defects due to material, design or production faults
- The guarantee only covers failures above a failure rate of 2.0%
- Replacement of defective LED control gear, modules or other components may lead to deviations in the light properties due to technical progress
- GIFAS only provides a guarantee if the luminaires are used in accordance with all the conditions, underlying standards and applicable regulations specified in the technical documentation
- The guarantee covers all LED products described under A. that have been delivered since 01.01.2019

The guarantee expires in the event of modifications or repairs to LED luminaires and all their components without the prior written consent of GIFAS.

¹ hereinafter referred to as "GIFAS"

C. Warranty service

In the event of failures that exceed the failure rate, GIFAS reserves the right to repair the defective parts and components at GIFAS, to supply replacement products or to credit the business partner for defective components.

All incidental costs incurred in connection with the warranty service shall be borne by the customer (e.g. disassembly, reassembly, freight costs, disposal, etc.). Furthermore, the warranty does not cover any other costs caused, for example, by failure of the installation (this also applies to other damage and consequential damage as well as loss of earnings).

GIFAS provides warranty services until the warranty period is exhausted.

The original warranty period shall not be extended by any warranty services provided.

All components returned to GIFAS in exchange shall become the property of GIFAS in the event of a warranty claim.

D. Assertion of the warranty claim

The warranty claim can be asserted by anyone on presentation of the invoice issued to him for the products complained of which are installed or used exclusively in a country of the European Community.

The warranty claim must be submitted in writing immediately after the occurrence of a defect to

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Germany

GIFAS reserves the right to check the validity of the warranty claim in accordance with these warranty conditions.

These warranty provisions do not limit the contractual or statutory claims of the buyer, which he can assert against the seller or the manufacturer in accordance with the respective provisions.

Stand: 01.01.2023